

AxisLink

Global Travel Solutions

Your World. Seamlessly Connected.

Meet & Assist · Airport Transfers · Hotels · Tours · Car Rental

Worldwide Ground & Travel Services | 24/7 Operations Support

ABOUT US

AxisLink is an independent, globally minded travel services company purpose-built for the modern travel industry. We exist at the intersection of precision logistics, hospitality excellence, and technology-enabled responsiveness — delivering ground and travel solutions across six continents with the agility of a boutique operator and the reach of a global network.

Our Story

Founded on the conviction that premium travel services should not come at a premium price, AxisLink was built by travel industry professionals who understood both the frustrations of fragmented supplier chains and the expectations of discerning travellers. We assembled a curated global network of licensed, vetted local operators — eliminating unnecessary intermediaries and passing genuine savings directly to our partners.

Our Mission

To deliver seamless, reliable, and competitively priced travel solutions that empower travel agencies, corporations, and individual clients to move through the world with confidence and ease.

Our Vision

To be the most trusted independent ground travel partner for agencies and operators worldwide — recognised for transparency, speed, and the consistent quality of every service we provide.

GLOBAL COVERAGE

AxisLink maintains active supplier partnerships across all major travel regions. Our local operators are selected through a rigorous vetting process — ensuring consistent service delivery regardless of geography.

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|-----------|---|-----------|---|-----------|--|
| ME | Middle East & GCC UAE · Saudi Arabia · Qatar Kuwait · Bahrain · Oman | EU | Europe UK · France · Germany · Italy Spain & 30+ countries | AP | Asia Pacific India · Singapore · Thailand Japan · Malaysia & more |
| AF | Africa South Africa · Egypt · Kenya Morocco & key hubs | AM | The Americas USA · Canada · Mexico Brazil & all major cities | WW | Worldwide Additional destinations available upon request |

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| 360+ Airports Covered | 6 Continents Served | 24/7 Operations Support | B2B Trade-First Model |
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WHY CHOOSE AXISLINK

In a crowded marketplace, AxisLink stands apart through a combination of structural advantages, commercial discipline, and an uncompromising commitment to service delivery.

◆ Highly Competitive Net Rates

By working directly with local suppliers and eliminating unnecessary layers, we consistently offer net rates 10–25% below standard market pricing — without sacrificing quality or reliability.

◆ Direct Supplier Contracts

No aggregators, no unknown subcontractors. Every service is delivered through pre-qualified, licensed local operators with whom we hold direct commercial relationships.

◆ Speed & Responsiveness

Same-day rate confirmation on most requests. Vouchers issued immediately upon payment. Our operations desk moves at the pace your clients demand.

◆ 360° Service Portfolio

From airport curb to hotel door — and everything in between — we manage the complete travel experience. One partner. One point of contact. Infinite destinations.

◆ 24/7 Operational Support

Our operations team is available around the clock, 365 days a year — ensuring that no matter the time zone, your clients are never left without support.

◆ Agent-First Commercial Model

We are built for the travel trade. Transparent pricing, flexible payment terms, wholesale rates, and dedicated account management — designed to help you grow.

OUR VALUES

● Integrity

We operate with complete transparency — in our pricing, our processes, and our partnerships. What we commit to, we deliver.

● Reliability

Service delivery is not negotiable. Our systems, suppliers, and team are built around a single promise: we show up, every time.

● Client Centricity

Every decision we make is filtered through one question: does this make things better for our clients? If not, we do it differently.

● Excellence

We hold ourselves to the standards of the world's finest travel providers — regardless of price point or destination.

● Partnership

We grow when our partners grow. Long-term, mutually beneficial relationships are not a by-product of our business — they are the purpose of it.

● Innovation

We continuously invest in smarter sourcing, faster turnarounds, and broader coverage — because the world keeps moving and so do we.

HOW WE WORK

Our process is designed for speed, clarity, and zero ambiguity. From the first inquiry to post-service follow-up, every step is managed by a dedicated operations professional.

01 Inquiry Received

Submit your request by email or WhatsApp. No complex portals — just clear, direct communication.

02 Same-Day Confirmation

Availability and net rates confirmed the same day on standard requests. Complex itineraries confirmed within 24 hours.

03 Voucher Issued

Service voucher generated immediately upon payment confirmation — ready to forward to your client.

04 Service Delivered

Our local operator executes flawlessly on the ground. Real-time support available throughout.

05 Post-Service Support

Dedicated account follow-up, issue resolution within hours, and proactive feedback management.

COMMERCIAL TERMS & COMMITMENT

We understand that commercial clarity is as important as service quality. Our terms are straightforward, partner-friendly, and structured to support the way travel businesses operate.

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|----------------------|---|
| Pricing Model | Net & wholesale rates. No hidden charges. Transparent, destination-specific pricing typically 10–25% below standard market rates. |
| Payment | Flexible payment terms available for approved partners. Subject to volume and relationship status. |
| Cancellation | Clear, published cancellation rules per service category. No ambiguity. No surprises. |
| Invoicing | Clean, itemised invoicing for all bookings. Consolidated billing available for high-volume accounts. |
| SLA | Same-day response on standard requests. 24/7 emergency support line for all active bookings. |

CONTACT US

We welcome the opportunity to discuss how AxisLink can support your business. Reach out to our operations team through any of the channels below — we respond fast, and we mean it.

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| Company | AxisLink Global Travel Solutions |
| Operations Email | operations@axislinkglobal.com |
| Sales Email | sales@axislinkglobal.com |
| WhatsApp | +971 56 631 5219 — Tap to chat on WhatsApp |
| Operations | 24/7 — 365 days a year |
| Services | Meet & Assist · Transfers · Hotels · Tours · Car Rental · Air Charters |
| Coverage | 360+ airports · 6 continents · Worldwide |

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